Intelligent video solutions that will <u>feed</u> your restaurant ROI



As the leading provider, our advanced video surveillance and innovative loss prevention tools integrate into your point of sale (POS) systems to provide real-time actionable insights. From an easy integration process to enhancing customer experiences through Al-driven audits and video analytics, DTiQ's intelligent solutions will empower restaurants with efficient, data-driven decision-making.

36,000+

locations

27

years of experience

500+

employees

365/24/7

customer support

Trusted by:



POPEYES





FIVE GUYS









How it works

Capture

Leverage your current video equipment (camera agnostic) or shop DTiQ for new hardware to capture and record footage that provides you with operation-improving data.

- No port forwarding or VPN needed.
- Works with any PC, Mac, or mobile device access anywhere.
- Tailored solutions catered for your needs and goals.

Analyze

- Track transactional trends such as refunds, voids, fraud, and discounts at multiple locations.
- **Investigate** incidents, false claims, and theft by reviewing video footage and suspicious activity with exception-based reporting alerting you for each location.
- Monitor efficiency such as food waste, employee productivity/compliance, and customer experience.

Store & share

- Using <u>Cloud Archive</u>, receive on-demand services for critical surveillance footage to instantly share and stream, track, and set parameters.
- With <u>OSS (Off-Site Storage)</u>, you automatically store live and previously captured video from selected cameras, ensuring access to stored video at all times.

Act

- Use audio features to audit activity throughout your locations.
- <u>DTiQ's SmartAudit™</u> works with auditors and machine learning to track data and offer detailed reports for operational insights at each location.
- Grow revenue by improving customer experience, speed of service, operations, and multilocation management capability.

Increase your

ROI 🧈

Manage the most important aspects of your business anywhere, from any device, at all times — **resulting in up to an 18% increase in profits.**

The audits are an extremely helpful tool as well – I simply check the score to get an idea of what I'm looking at, then look at the images, which tell me everything I need to know. I'm most interested in actual events, so the audits give me a snapshot of what's going on. If needed, I can easily pass the results on to one of my District Managers for further investigation.

There was a situation in which a team member was completing a number of high refunds, which require a manager code. We asked the manager on duty about it, and she said she hadn't completed any refunds during that shift and didn't know what had happened. When we looked back at the cameras and the POS overlay, we saw another employee putting in the manager's code, then executing the refunds when no customers were present.



Products, solutions & integrations



POS Integration

How DTiQ can improve the data usage at your store?

- Easy integration with no fees
- Real-time actionable insights and report alerts from video metrics
- Full receipt data with transactional trends such as refunds, voids, and discounts
- Suite of 15+ reports available
- And many more other features

360iQ

Reduce areas of loss with advanced footage capture, tracking, analyzing and reporting

SmartAudit™

- Ensure operational excellence with SmartAudit[™] findings, utilizing custom questions, scorecards, and location-specific reporting.
- Obtain reoccurring unbiased reviews of operations and see a reduction in your negative transactions in the first 30 days.
- 260k SmartAudits™ performed annually, 1.8k transactions reviewed annually, 100+ auditors, 12k fraud events identified annually

Schedule an educational meeting with DTi

Call Kasen Rumpf at 262-205-5140 or email at krumpf@dtiq.com

Schedule an educational call here



